



HIGH POINT BANK

helping you with what matters

Phishing Scam Alert

Once again, Triad residents are being targeted in a telephone scam.

This recent scam is an automated recording that says it is a message from High Point Bank. The message tells you you're your card has been suspended because it has been accessed by a third party, and to press 1 to be transferred to their security department or to reactivate your card. At that time they will ask you to enter in your account information and pin number. Both customers and non-customers of the bank have been targeted randomly, indicating that no personal information from the bank has been compromised.

At High Point Bank, your safety and security are our #1 priority. For privacy and security reasons High Point Bank will **NEVER** contact you, via phone or email, and ask for personal or account information such as account numbers, debit card numbers, credit card numbers and/or PIN numbers. However if you contact us we may need to ask for personal information to verify your identity. If you do receive an email or a phone call asking you to provide sensitive information, **DO NOT** click on any link and **DO NOT** enter or give out any personal or account information even if the website, email or phone call appear genuine.

If you have any questions, please call our **Customer Call Center at 336-881-3400.**